



## Managing Problem Behaviors in the Workplace: Risk Assessment & Prevention Strategies

### How to Respond to Bullying, Stalking and the Threat of Violence

*ProActive ReSolutions* builds respectful workplaces through employee training and incident management services worldwide. In Canada, *ProActive ReSolutions* is well known in both the private and public sectors as a leader in creating and maintaining respectful work cultures.

*ProActive* works with organizations to manage problem behaviors and conflict in the workplace. This includes the threat and occurrence of violence, bullying, and stalking.

On **Thursday April 22**, *ProActive* is holding a seminar from 9:00 am - 11:00 am at the **Ottawa Marriott Hotel**. **Dr. Stephen Hart**, a *ProActive* director and an internationally recognized expert in the the assessment and management of risk of violence at work, will speak on issues such as bullying and stalking, and the very real implications for your workplace. He will discuss the importance of developing internal, pre-emptive management systems and critical risk assessment procedures for responding to significant problem behaviour.

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**Dr. Stephen Hart** has over 20 years experience working in the conflict resolutions field. He has conducted training for legal, law enforcement, corrections and mental health professionals throughout North America, Europe, Asia, and Australia. He graduated with a Ph.D. in clinical and forensic psychology from the University of British Columbia and is currently a Professor of Forensic Psychology at Simon Fraser University and the University of Oslo in Norway. As a director and conflict management specialist with *ProActive ReSolutions*, he also leads our threat assessment and threat management team.

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**Register early for this unique presentation – Limited space available: please respond by Monday, April 19, 2010.**

Date: Thursday, April 22, 2010

Location: Ottawa Marriott – 100 Kent Street, Ottawa K1P 5R7

Agenda:

8:30 am - 9:00 am – Welcome (refreshments and snacks)

9:00 am - 11:00 am – Presentation

11:30 am - 12:00 pm – Networking and Coffee Break

12:00 pm - 1:00 pm – Interactive Workshop

Cost: There is no charge for this event as our message is important.

To register, please contact Nada Erhardt at [nerhardt@proactive-resolutions.com](mailto:nerhardt@proactive-resolutions.com). Please provide the following information for registration:

Name  
Organization  
Position  
Work telephone  
Email

If you would like to bring a colleague with you, or are unable to attend and would like to send someone else, we kindly ask if you would please make sure they register for the event.

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By focusing explicitly on determining the level of risk in cases where a potential threat to the safety of employees has occurred, *ProActive ReSolutions* works to develop an appropriate response to that threat. *ProActive's* Threat Assessment Services provide critical support to organizations concerned over their capacity to safeguard employees. In the face of greater uncertainty, there is a trend towards increased violence in the workplace that we must all be aware of, and prepared for.

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